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2 October 2020

Your Ref:

Our Ref: CO/2593/20

Mr Donald Charles Staniford



**POLICE
SCOTLAND**

Keeping people safe

Delivered by



Police Service of Scotland
Argyll & West Dunbartonshire
Oban Police Station
Albany Street
OBAN
PA34 4AL

DX 0B11

TEL NO 101

Dear Mr Staniford



COMPLAINT ABOUT THE POLICE

In relation to the above subject, I would like to take the opportunity to thank you for bringing these matters to my attention.

Thank you also for taking the time to meet with Inspector Stephen and Sergeant Edwards at Oban Police Office on Thursday 10 September 2020 to discuss your complaint. I am aware that you had the opportunity to highlight your concerns fully in relation to your interactions with Police Constables of the Police Service of Scotland on the 3rd July 2019 and the 16th July 2020, both within the geographical area of my responsibility.

In addition to this I am aware you had a general level of dissatisfaction with the response from officers who were dealing with complaints about your activities, in particular in relation to fish farming and aquaculture.

I understand you are now satisfied with the explanations, assurances and the apology provided by Police Inspector Stephen. Police Inspector Stephen has highlighted to me a gap in local knowledge in respect of the various parts of legislation in relation to

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fish farming and aquaculture whether on land or in water, which are complex and not something current local officers have had to deal with thus far.

As a result he has provided me with an additional briefing report for my consideration as he believes this will not be exclusively an issue within my area of responsibility but maybe a national matter, due to the locations and number of such facilities in Scotland.

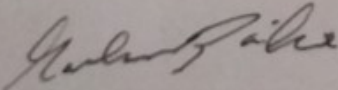
I intend to consider Inspector Stephen's findings and to thereafter share our learning with my colleagues across the Service with the intention of improving our corporate knowledge and our level of response.

Complaints about the police are treated seriously by the Police Service of Scotland as they provide a valuable opportunity for us to learn and improve our service to the public.

I trust you are satisfied with the way we have handled your complaint, however should you reconsider or feel that the matter has not been resolved please contact:

Professional Standards Department, PO Box 2460, Dalmarnock, GLASGOW
G40 9BA or www.scotland.police.uk.

Yours sincerely



Marlene Baillie
Area Chief Inspector