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22nd February 2019

Dear [REDACTED],

Further to my telephone call last week, I wanted to provide you with a detailed update on the current state of the order for the fish mort system.

Following your order placement last September where we had agreed on the supply of a system to process up to 20 tonnes of fish mort per day, we completed the detailed design of the system based on this requirement and placed a number of orders for the individual items of equipment that make up the fish mort to fertiliser system. Many of these items were on 5 – 6 month delivery and we now have these in our workshop.

However following the higher incidence of mortality that you experienced at the end of last year where you on occasion received up to 40 tonnes of mort in 24 hours and over 1000 tonnes in one month, we had to suspend the work on the dryers as they would not be able to process more than 20 tonnes per day. In addition, as confirmed by Animal Health, you are not able to store mort for longer than 48 hours following receipt to your site and this means that we had to re-design the main part of the drying and separation system to move from a fixed capacity batch type system to a semi continuous system that provides you with a significantly increased capacity of up to 50 tonnes per day.

As the system is bespoke to your requirements and is significantly smaller than a commercial fish waste processing facility and yet substantially larger than a farm based system, we have had to design a continuous cooker and batch dryer from scratch and this has taken much longer than anticipated as there is no pre-existing equipment to base our design on.

We have had to test each stage of the process to ensure that it will be as efficient as we need it to be as there is a limited supply of electricity and other services on the site and now that we have completed this, we have finalised the new designs and gone back to our manufacturers for lead times.

I'm very sorry to inform you that the best lead times we can get for this specialised equipment manufacture is 28 weeks, as the designs have to be approved by an international body for pressure rated equipment and their lead times have been extended as a result of a rush for approvals before the end of March in case there are any implications following Brexit.

I wish to assure you that we are doing everything that we can to reduce the manufacturing times in order to minimise the delay, but this is the result of the need to increase the capacity of the equipment whilst delivering a solution that meets your requirements.

Kind regards,



[REDACTED]
Managing Director
Tidy Planet Limited

