

16/6/2008

Wester Ross Fisheries Limited
Taigh Na Bradan
Dingwall Business Park
Dingwall
IV15 9XD

SCOTTISH WATER

31 Henderson Drive
Longman North
Inverness IV1 1TR

CUSTOMER HELPLINE

T: 0845 601 8855
F: 01463 712846

W: www.scottishwater.co.uk

For attention Mr David Robinson

Dear Sirs,

**Trade Effluent Consent Reference 4213A
Warning Letter: Non-Compliant Effluent**

I am formally writing to inform you of important compliance information relating to the above premises.

A recent compliance evaluation has determined that the following breaches of consent have occurred over the last 12 months (see attached).

As a result of these breaches of consent it has been determined that your company is now in **non-compliance**.

These issues are of concern to SW because Fats Oils and Greases can cause chokes in the sewer network and pumping stations as well as blinding the screens at the local Wastewater Treatment Plant.

Please note that it is a criminal offence to breach the limits specified in a Consent.

All action necessary to return your discharge to compliance must be carried out within the shortest timescale possible. Please complete the attached Trader Compliance Action Plan detailing the steps to be taken, including the timescale, within 10 days of this letter.

Should you fail to respond within the timescale, or undertake the necessary improvements timeously, we will have no option but to instigate further enforcement action, including formal sampling.

Any additional costs incurred by Scottish Water as result of the discharge of this non-compliant effluent will be recovered.

I will be contacting you following receipt of your response to discuss this issue in more detail.

Yours faithfully,

Alan Kellock
Trade Effluent Adviser

Enc: Compliance Log

Trader Compliance Action Plan

Summary of Scottish Water's Compliance Measurement

Significant Limit Exceedances.

A significant exceedance on a single parameter result is classified as

Parameter Failure – one or more parameters greater than 20% and less than or equal to 100% above consent (or between +/-0.5 pH units and +/-1.0 pH units).

Serious Parameter Failure – one or more parameter greater than 100% above consent (or greater than +/-1.0 pH units).

Overall Compliance Assessment

Overall discharge compliance is typically measured over a rolling year and is assessed from the samples taken during that period, as follows:

Compliant - total compliance for all parameters must be $\geq 85\%$ and for any individual parameter must be $\geq 75\%$

Non Compliant - total for all parameters between $\leq 84\%$ and $\geq 60\%$ and/or for any individual parameter between $\leq 74\%$ and $\geq 25\%$

Seriously Non-Compliant – total compliance for all parameters is $\leq 59\%$ and/or compliance for any individual parameter $\leq 24\%$.

Scottish Water

Sewerage (Scotland) Act 1968

Action Plan to Address a Non-Compliant Trade Effluent Discharge

Notice No: 080616 4213A

To: Wester Ross Fisheries Limited

Address: Tiagh Na Bradan
Dingwall Business Park
Dingwall
IV15 9XD

In accordance with Scottish Water's Enforcement Policy, please complete the attached Action Plan to address the Non-Compliant Trade Effluent Discharge at the above address.

The nature of the non-compliance is detailed in the Action Plan. Please specify the steps to be taken and the timescale in which you propose to complete these in order to resolve this matter.



Date: 24/6/08

David Robinson

Authorised to sign on behalf of Wester Ross Fisheries



Date: 26/6/08

Alan Kellock

Authorised to sign on behalf of Scottish Water

Where you fail to comply with the terms of this notice and the Trade Effluent is Non-Compliant, Scottish Water will commence taking formal samples with a view to preparing a report to the Procurator Fiscal.

Scottish Water

Sewerage (Scotland) Act 1968

Action Plan to Address a Non-Compliant Trade Effluent Discharge

Notice No: 080616 4213A
Name: Wester Ross Fisheries

Details of Non-Compliance Issue(s)	Steps required to resolve non-compliance	Proposed Completion Date	Action Owner
FOG Failures	Install Grease Trap	END OF MARCH '08 —	Recreate Grease Trap & Arrange Installation —